

# Training Enhancements for WSH Practices Implementation module



# Background

# Slips, Trips and Falls (STF) injuries significantly affects the cleaning industry

	1st	2nd	3rd
<b>Major Injuries</b>			
2023	Slips, Trips, Falls	Fall From Height, Over-exertion/ Strenuous Movements	Struck By Falling Objects
2022	Slips, Trips, Falls	Struck by Falling Objects	Fall from Heights, Struck Against Objects
2021	Slips, Trips, Falls	Fall From Height	Struck By Moving Objects
<b>Minor Injuries</b>			
2023	Slips, Trips, Falls	Struck By Moving Objects	Machinery Incident
2022	Slips, Trips, Falls	Struck By Moving Objects	Machinery Incident
2021	Slips, Trips, Falls	Struck By Moving Objects	Cut/Stabbed By Objects

# Strategic Improvements

# Strategy to improve cleaners' safety

- Have appropriate **content delivery** modes
  - Move away from traditional training modes
  - Increase the proportion of interactive/ experiential training
- Provide specific **Slips, Trips and Falls Prevention** content
  - Hone in on STF injuries, the top contributor to workplace major and minor injuries for cleaners



# Desired outcomes

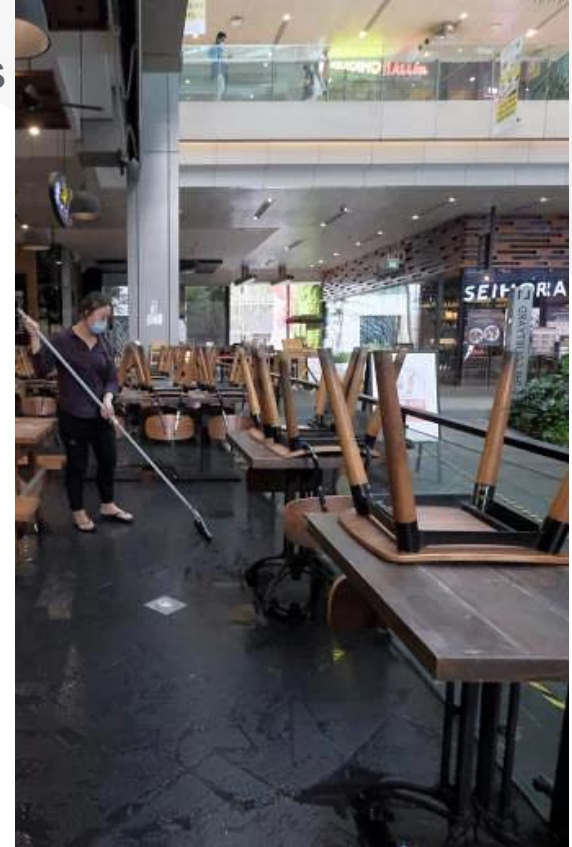
- Improved buy-in from learners
  - Greater knowledge retention
- Enhanced awareness of STF prevention
  - ‘Protect myself’
  - **Knows how** and **wants to take action** to be safe
- Greater advocacy for STF prevention
  - Report near-misses and accidents to supervisors for review
  - Share knowledge and experiences with colleagues



# Training Enhancement Recommendations

# Incorporate more STF-specific case studies

- Update current cases studies/ include STF case studies involving cleaners
  - What contributed to the STF accident? What is the impact to the worker? How could the accident be prevented?
  - Cite relevant workplace fatalities or serious incidents and recommendations to avoid their recurrence as published in the WSH Council's WSH Alerts and publications, or as reported in the media.
- Position STF safety from the learners' perspective
  - Encourage learners to share about their own experiences with near misses/ accidents at their workplaces
  - 'It can happen to me and my co-workers too'





# Greater use of visual aids

- Training aids
  - Put faulty or inappropriate PPE (e.g. worn out safety shoes) alongside PPE in good condition
  - Show cleaning supplies that should not be mixed (e.g. empty bottles of bleach and ammonia-based cleaners)
  - Show faulty circuit boards/ spliced wires when advising learners against modifying cleaning equipment
- Graphics and videos
  - Use STF prevention graphics/ videos to supplement text content in training materials



# STF Case Studies

# STF case studies



- 2018 – Worker fell down the staircase and hit his head  
<https://www.tal.sg/wshc/resources/publications/case-studies/worker-fell-down-the-staircase-and-hit-his-head>
- 2019 – Shop owner slipped in the kitchen and died from burn injuries  
<https://www.tal.sg/wshc/resources/publications/case-studies/shop-owner-slipped-in-the-kitchen-and-died-from-burn-injuries>
- 2020 – Cleaner found lying at staircase landing  
<https://www.tal.sg/wshc/resources/newsletters/wsh-alerts/wsh-alert-accident-advisory-30-apr-2020-cleaner-found-lying-at-staircase-landing>

**Share your enquiries or feedback with us at**

**<https://www.tal.sg/wshc/contact-us>**

**or scan the QR code.**

**Select “Get Advice on WSH Training”.**

**Thank you!**

