



Total Workplace Safety & Health: A holistic approach to WSH

Mr Charles Ling
Manager (Business & Industry Development)
Workplace Safety and Health Council

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#### THE STRAITS TIMES SINGAPORE

#### Survey finds 2 in 5 S'poreans have mental health struggles; initiative launched to drive action



This statistic increases to one in two in young people aged 15 to 35. PHOTO ILLUSTRATION: ST FILE



PUBLISHED 30 APR 2022, 1:52 PM SGT

#### Mental health in Singapore

A preliminary survey on mental health and wellness among 607 Singaporeans in the past month, by the People's Action Party youth wing, found that some 80 per cent of them know of someone who has experienced mental health struggles. Here are some of the findings.

Yes (%) Not sure (%) No (%)

Do you think there is adequate awareness of mental health issues in Singapore?

26.86 73.14

Do you know anyone who has experienced mental health struggles?

79.24 20.76

Have you personally experienced mental health struggles?

43.66 22.24 34.1

Do you feel equipped to support someone who is struggling with their mental health?

26.69 73.31

Have you taken any action or reach out to someone who is struggling from mental health problems?

62.11 37.89

Have you seen in real life or the Internet where someone's mental health concerns were being dismissed?

0.18 29.82

Chart: STRAITS TIMES GRAPHICS • Source: #BETTERTOGETHER



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MEDIA AND PUBLICATIONS / THE PRESS ROOM

# SINGAPORE REPORTED 452 SUICIDE DEATHS IN 2020, NUMBER OF ELDERLY SUICIDE DEATHS HIGHEST RECORDED SINCE 1991

# ISWAN: Twice the usual number of seafarers' calls related to suicidal thoughts

by The Editorial Team - November 22, 2021 in Seafarers







July 2021

Source: Samaritans of Singapore Media & Publications

### Mental health awareness, not dismissing concerns the first steps in helping loved ones with suicidal thoughts



Aichael Yona

(Updated: 19 Sep 2021 06:00AM)













SINGAPORE: Awareness of the warning signs and not dismissing concerns are the first steps in helping someone who might have suicidal thoughts, experts have told CNA.

**Related Topics** 

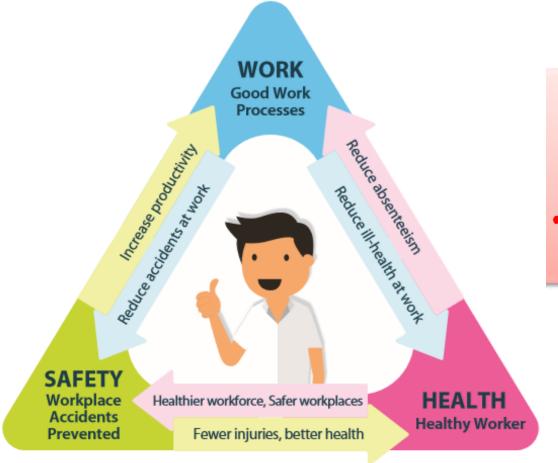
mental health health

Source: Channel NewsAsia

It is important for more in the community to be equipped with the literacy of identifying signs of distress or crisis to be able to intervene early

Mr Gasper Tan, chief executive of the Samaritans of Singapore

# Total Workplace Safety and Health – A holistic approach to better employee well-being



Total WSH is an approach to manage Work, Safety and Health together so as to achieve Workers' Wellbeing

includes mental well-being!



# Helping companies on their journey



## Free\* Total WSH Programme

#### Companies can choose from any of the below packages



Health Screening & Coaching Package



Weight Management Package



Safety Coaching Package



**General Safety** and Health Talk Package



**Ergonomics** Package



Mental Well-Being Package



Infectious Disease **Control Package** 



Training on how to implement **Total WSH** 





Click or scan QR Code to find out more



starter pack





# Details of Mental Well-being Package

## Conduct 1 round of survey

#### **iWorkHealth**





A web-based self-administered survey instrument to help organisations and their participating employees identify workplace stressors

## 2 hours worth of talks/workshops

#### **Examples**

Understanding Common Mental Health Issues

Building Resilience

Stress Management

Recognising
Suicidal Behaviour

Providing
Effective Support:
Counselling Skills
101

Stretch and Rejuvenate

Enhancing People Mastery Stress Away In A
Fun Way:
Emotional Eating

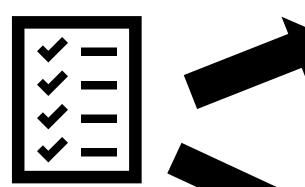
Grief and Trauma

Note: These are examples pulled together from across all 3 programme providers. For more details on the selection available, kindly check in with any of our 3 programme providers,

### iWorkHealth: How does it work?

#### **Employee report**

15 - 20 min Questionnaire





Employee receives their own report containing scores on:

- Overall mental well-being
- Work stress level
- Factors contributing to work stress



Employees answer a set of questions





Employer receives anonymised aggregated report that:

- Generates organisation's mental wellbeing and work stress score
- Gives % staff feeling burnout or harassed
- Identifies key work stressors
- Does not provide individual responses

Click or scan QR Code to find out more

## Stressors covered under the iWorkHealth tool



## **Key Features**

- 1 Free
- Web-based
- Self-administered
  Companies can configure it for their own set up
- 4 Confidentiality protected
  For both employee & employer
- Departmental level results available
  Provided there is minimum of 8 respondents in the group
- Stand-alone tool
  Can be done without signing up for Total WSH programme

# **Examples of Questions**

1. In general, how have you been feeling, thinking and behaving over the past 2 weeks?

I am optimistic about the future.	
I am spiritual.	
I am able to accept myself.	
I am able to accept reality.	
I am able to cope with life's challenges.	
I am calm.	
I am content.	
I am able to make friends.	
I have the strong support of my family and friends.	
I believe that life is a continued development of myself.	t
I am able to offer help to others.	
I am appreciative of life.	
I appreciate my own self-worth.	
I am happy.	
I am able to think clearly.	
I am able to make good decisions.	

trongly isagree	Somewhat Disagree	Disagree	Mildly Disagree	Neither Agree Nor Disagree	Mildly Agree	Somewhat Agree	Agree	Strongly Agree
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
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# **Examples of Questions**

2. In general, how often have you been bothered by any of the following problems over the past 2 weeks?

I have little interest or pleasure in doing things
I have been feeling down, depressed, or hopeless

Not at all	Several days	More than half the days	Nearly every day
0	0	0	0
0	0	0	0

3. Job demands: Physical, social, psychological or organisational aspects of the job that require sustained physical and/or psychological effort?

My work is emotionally demanding

In my work, I experience contradictory demands

I feel that my workload is too heavy

I have so much work to do that I am unable to do a good job

I still feel tired from the previous work day/shift even as I start the next one

Not Applicable	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0

# **Example of Employee Report**

#### SECTION I: YOUR MENTAL WELL-BEING

Mental well-being is the state of well-being where you realise your own abilities, can cope with the normal stresses of life, can work productively and fruitfully and is able to make a contribution to your community.

Positive mental well-being is a set of life skills that helps you meet life's challenges, make positive connections with others, and live life fully. It also allows you to feel good and function well, even in difficult situations. Without positive mental well-being, people may live unhappy lives, not knowing how to use their own strengths and the resources around them to live life optimally.

74.00

Your Score

Min. Score: 16 Max. Score: 144

#### Analysis:

Your overall mental well-being is fair. This means that you:

- · May sometimes find it hard to function effectively at home and at work
- Could be facing some difficulty maintaining satisfying relationships with family and friends
- · May need occasional help to make effective decisions or solve problems
- · May sometimes be unaware of your emotions, or find it hard to control them
- · May question your self-worth at times
- May find it tough to cope with challenges and obstacles

The good news is that mental well-being can be improved. By doing this survey, you have taken the first step to identify what can be improved in your work to help you in your improvement journey.

- Anonymised, names and identification numbers not required
- Participating employees receive an individualised report about their work stressors
- General recommendations are included in report and links to website for relevant programme details

Report is not meant for medical diagnosis!

# **Example of Company Report**

#### SECTION I: OVERALL MENTAL WELL-BEING

Mental well-being is the state of well-being where one realises his/her own abilities, can cope with the normal stresses of life, can work productively and fruitfully and is able to make a contribution to the community.

Positive mental well-being is a set of life skills that help us meet life's challenges, make positive connections with others, and live life fully. It also allows us to feel good and function well, even in difficult situations:

102.31

Company Score

Min. Score: 16

Max. Score: 144

Gender	Number of Respondents	Mean Score*
Male	8	125.37
Female	14	89.14

Age Group	Number of Respondents	Mean Score*	
Below 20 years	Net Displayed	Not Displayed	
20 to 29 years	Not Displayed	Not Displayed	
30 to 39 years	Not Displayed	Not Displayed	
40 to 49 years	8	67.00	
50 to 59 years	Not Displayed	Not Displayed	
60 to 69 years	Not Displayed	Not Displayed	
70 years and above	Not Displayed	Not Displayed	

Position in Company	Number of Respondents	Mean Score*
Senior management	8	77.00
Middle management	10	107.50
Non-management staff	Not Displayed	Not Displayed

<sup>\*</sup>Mean score is the average score for employees who responded to iWorkHealth. Scores will be provided only for groups with 8 or more respondents.

Report is <u>NOT</u> meant for companies to pinpoint which employee is not coping well.



Click or Scan QR Code for report sample

- Minimum of 8 employee respondents to generate the aggregate anonymised company report of workplace stressors in the organisation
- General recommendations are included in report and links to website for relevant programme details

# Tripartite Advisory on Mental Well-being at Workplaces and the Playbook on Workplace Mental Well-being can help

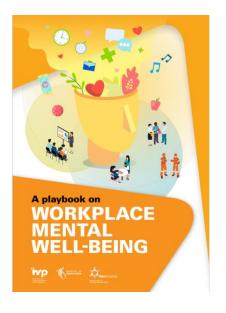




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11 recommendations for employers on how to prevent work stress from compromising well-being and productivity

- High-level
- Issued by MOM, SNEF & NTUC





Click or scan QR Code to download

Toolkit to provide employers and HR teams with more details on how to implement 5 selected mental well-being initiatives

- Step-by-step on how to implement initiatives and what to lookout for
- By HR for HR

"THE BIGGEST ASSET A
COMPANY COULD HAVE, ARE
HEALTHY AND SAFE
EMPLOYEES."







# THANK YOU

Charles Ling (Mr)

Manager
(Business & Industry Development)



Charles\_Ling@wshc.sg

