

Utilisation of Technology and Automation to Improve WSH in Kitchens

Sharing by Neo Group,
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#1 EVENTS
CATERER
IN SINGAPORE *



Note: Photo was taken before COVID-19



Catering





Manufacturing





Retail



Joo Chiat Kim Choo®





pplies & Trading





Note: Photo was taken before COVID-19

Workplace Safety Is In Our DNA

All-inclusive WSH practices

Taking action is OUR responsibility

Workplace safety promotes wellness of
everyone

It All Starts With The Right Mindset



WSH at Neo Group

Management & Supervision



Note: Photo was taken before COVID-19

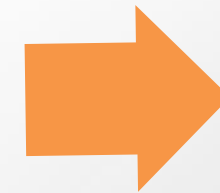
Technology





WSH at Neo Group

Digital
Technology



Automation


Safety,
Growth &
Efficiency

Utilising Technology to Improve Kitchen WSH



Revolutionised
Catering Kitchen

Investment in
technology and
automation

The background is a solid red color. On the left side, there are several overlapping, wavy, abstract shapes in a darker shade of red. On the right side, there is a large white rounded rectangle. Inside this rectangle, the text "Video on Adoption of Technology" is written in a black, sans-serif font, centered and arranged in three lines.

Video on Adoption of Technology

Multi Piston Bakery Depositor



Equivalent to
efficiency of
5.4 staff

Upskilling of
staff to
manage
machine

Employees do
not have to
bend over for
long hours

Eliminates
likelihood of
back/muscle
injuries

Electric Vegetable Cutter



Prevents
injuries
resulting from
cuts

Upskilling of
staff to manage
machine

Reduce
occupational
health hazards

Clean cutting
results in better
hygiene and
preventing STF
(less water spills)



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Management Approach in Improving WSH

People Are Our
Greatest Assets



The Kaizen Approach



The Kaizen Approach

Note: Photo was taken before COVID-19



Daily Pledge Taking

Reinforce Commitment

The Kaizen Approach

10 OBJECTIVES:

- STREAMLINE PROCESSES
- TIGHTENING SOP
- BRAND BUILDING
- TRANSFORMATION
- SERVICE EXCELLENCE
- HONESTY
- METICULOUS
- COST SAVING
- ATTENTIVENESS
- TRANSPARENCY



ZERO ERROR

We, the members of Neo Group, pledge our commitment to ZERO ERROR. Transforming ourselves, being attentive, meticulous and play our part in cost saving and achieving service excellence. With streamline processes and SOP we must be honest, transparent in our work conduct and add value to our company.



ZERO ERROR

Zero Error System

Constant Reminder

Enables Swift Rectifications

The Kaizen Approach



**Effective Employee
Feedback System**

**Quicker Responses &
Implementations**

**Assures A Safety-First
Work Environment**

Colour Coded Uniform



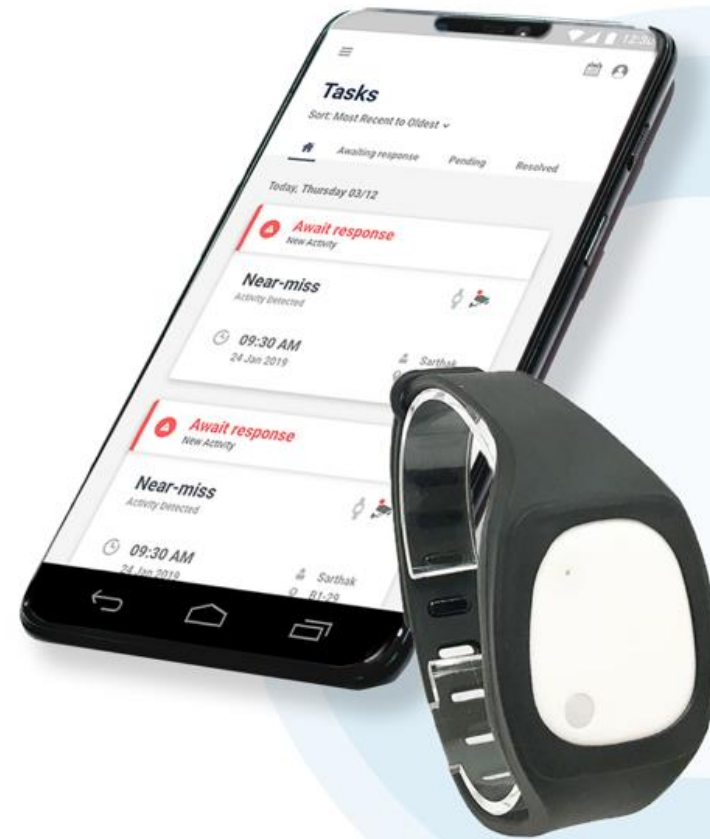
Note: Photo was taken before COVID-19

Ensures Orderliness

**Higher Standards
of Hygiene**

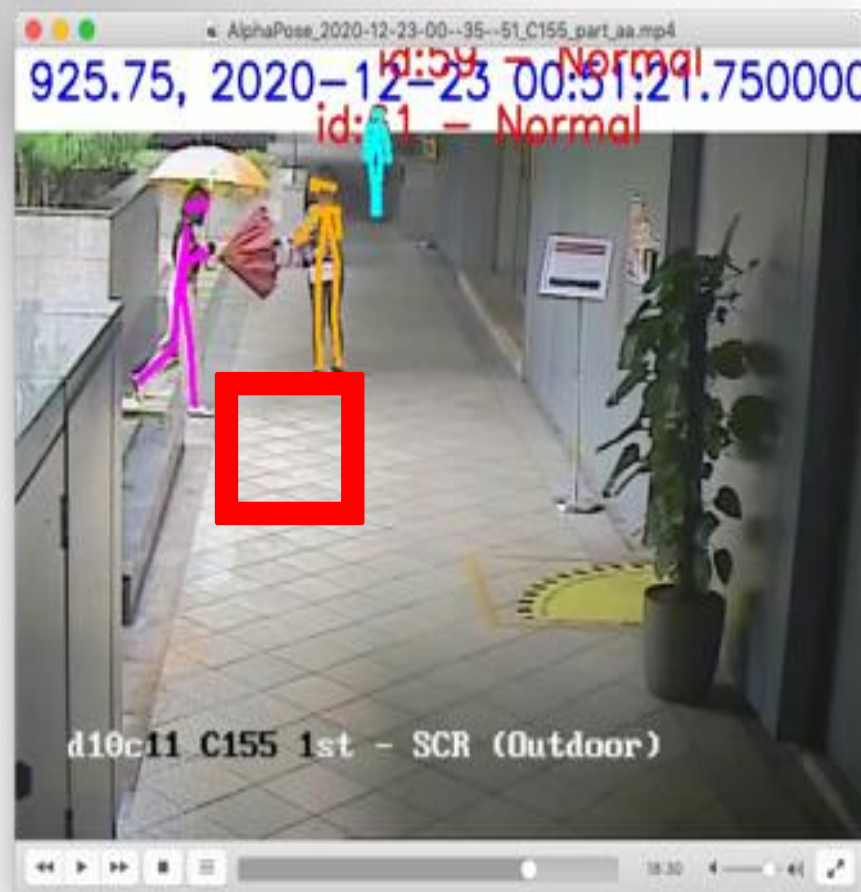
Healthier Bodies & Minds

Neo Group X Vulcan AI



WorkSafe

Multi-sensory safety intelligence based on wearable and video analytics



Embarked on Testbed Program to Implement AI technology

Able to Detect Near Misses In STF Via Wearable & AI Program

Supervisor Can Be Alerted to Rectify Hazards

Thank You

