



Tripartite Alliance for
Workplace Safety and Health

WSH Forum for Logistics and Transport (L&T) Industry 2023

Speak Up and Take Charge of Your (Our) Safety and Health at Work

Bobby Chiew
2023 07 06



Creating a POSITIVE FEEDBACK culture
创造积极的反馈文化

Although the FEEDBACK may be anonymous, the Company still has an obligation to take action, if necessary, to ensure that employees are provided a workplace that is safe and free from harassing or discriminatory conduct
尽管反馈可能是匿名的，但公司仍有义务在必要时采取行动，确保为员工提供安全且没有骚扰或歧视行为的工作场所

A truthful FEEDBACK requires follow-up and action
真实的反馈需要跟进和行动



Not all follow-up and action can resolve the FEEDBACK
不是全部反馈请求能解决

WE VALUE YOUR SUGGESTIONS TO MAKE OUR WORKPLACE A SAFER PLACE

WE VALUE YOUR SUGGESTIONS TO MAKE OUR WORKPLACE A SAFER PLACE

Beyond IMMEDIATE ACTION(s) PLAN

1

Corrective Actions

2

Alert on SAFETY

3

Sustain SAFETY

4

**Continuous Improvement &
Learn from Near Misses**

**Management
Support
&
Harmonious
Teamwork**

**Daily
Safety
Duty
Personnel**

安全
第一

Safety

*It's not a good to have
It's a MUST have*



 Mission

We provide safe, reliable and pleasant experience to our customers through great people, system and innovation.

EXCELLENCE

PEOPLE FOCUSED

VISION: TO PROVIDE THE BEST TRANSPORT AND TRAVEL SOLUTIONS AND EXPERIENCE TO OUR CUSTOMERS

COMMITMENT

INTEGRITY