Tips on Supporting Your Employees' Mental Well-being

Do you know of an employee who is displaying signs of distress or experiencing a breakdown? <u>International studies</u> have suggested that work stressors were among factors associated with poor mental health. The COVID-19 pandemic has given rise to new work-related practices, which have left some feeling stressed and anxious as they struggle to cope with the change.

Below is a scenario on how you, as an employer, can support your employees' mental well-being:

When the COVID-19 pandemic struck, Mr Wong's company continued to operate as its services were deemed essential.



He also made some careless mistakes, resulting in some damage to the machines, which was spotted by his supervisor.



- In addition, he experienced a sense of isolation from his colleagues as lunch breaks were staggered and some were working from home.
- He felt inadequate at work and he eventually voiced his concerns to his supervisor.
- 5 If you were Mr Wong's supervisor:
 You may realise that his situation could have happened to any other employee. Hence you could:
 - 1. Create an open culture where employees feel safe voicing their concerns (e.g. through regular feedback sessions with management or direct supervisor, or anonymous feedback to HR); and
 - 2. Provide third-party counselling services and support to affected employees (e.g. <u>Employee Assistance Programme</u>).



For more information on mental well-being, scan the QR codes below:



Tripartite Alliance for Workplace Safety and Health



Tripartite Advisory on Mental Well-being at Workplaces







Total WSH programme