

FAQs

1. What is iOwnWSH?

iOwnWSH is a free online company-administered assessment tool [BETA version] for companies to measure workplace safety and health (WSH) ownership in the company, so that development areas can be identified, and appropriate interventions put in place to improve WSH Ownership.

2. Why was iOwnWSH developed?

Building ownership of WSH among all employees is a key strategy to sustaining WSH improvements. Hence, the iOwnWSH tool was developed based on adaptation of the WSH Ownership Study to measure the level of WSH Ownership in the company and to guide on areas where WSH Ownership can be enhanced in the company.

3. How was iOwnWSH developed?

iOwnWSH was developed by the WSH Institute, in collaboration with the Centre for Healthy and Sustainable Cities (CHESS), the Wee Kim Wee School of Communication and Information (WKWSCI), and the Nanyang Technological University (NTU), with support from the WSH Council. This study sought to understand how individual, cultural and organisational factors can affect organisational WSH Ownership in Singapore, drawing [references](#) from various studies on factors that can influence WSH Ownership.

4. Is there any cost involved to use iOwnWSH?

iOwnWSH is available to all employers at no cost.

5. Is there any prerequisite for companies to use iOwnWSH?

iOwnWSH is a survey tool that all companies can use to identify WSH Ownership in the company.

Please note that a minimum of 15 respondents (5 management staff, 5 supervisors and 5 workers) is needed to generate the aggregated survey report.

6. How long does it take to complete the entire iOwnWSH survey?

It will take approximately 15 to 20 minutes to complete the survey.

7. What if my employees do not have access to a computer? Can the surveys be administered through hard copies?

The iOwnWSH survey can only be completed online using a computer or mobile device.

8. Can the iOwnWSH survey be saved and continued at a later time?

No. Employees will have to complete the survey in one sitting.

9. Is iOwnWSH available in other languages?

It is available in English, Chinese, Tamil and Bengali.

10. How is the confidentiality of the data protected?

The survey will be sent to employees via email during the survey setup by the company. The name and identification number of participating employees are not required.

Employers are unable to view individual employees' responses and will only receive an aggregated report when there are at least 15 respondents (5 management staff, 5 supervisors and 5 workers).

11. What happens to the information provided by companies?

The individual responses that employees provide in iOwnWSH will not be accessible by the company. The WSH Institute will receive anonymised data, so that the analysis of trends and patterns can be carried out.

12. How do I sign up iOwnWSH for my company?

You will need a Corppass account to set up an iOwnWSH account. Please refer to the [Registration Page](#) to register and [Corppass Related Matters Page](#) for more information.

13. When will I receive the report?

The company report will be available for retrieval through the system by the next working day after a) the closing date of the survey or b) after the company admin closes the survey. You may download the [sample company report](#).

14. How can I implement interventions in my company to improve WSH

Ownership?

The report contains suggested interventions and steps to develop the action plan that your company may use to improve WSH Ownership.

15. What are the questions in iOwnWSH?

The iOwnWSH comprises 48 main and 10 demographics questions, covering 3 components and 7 factors influencing WSH Ownership:

Component/Factor	Component/Factor Name	Component/Factor Description
Component	Safety Climate	Measures employees' shared <u>perceptions</u> of policies, procedures, and practices relating to safety.
	Safety Citizenship	Measures the <u>behaviours</u> of employees that support the safety of the organisation.
	Social Contract	Measures the <u>communication and informal/unwritten commitment</u> between workers, supervisors, and management towards safety.
Factor	Attention-to-Work Activities	Focuses on following instructions, listening carefully to instructions, performing work activities without being easily distracted.
	Attitudes Towards Safety Activities	The degree in which employees comply with safety procedures and participate in improving working conditions.
	Psychological safety arising from no-blame culture	A culture that promotes honesty, openness and respect where employees feel safe to speak out.

	WSH Policies and Regulations	The presence of safety rules, policies and regulations in the workplace, reflecting the organisations' commitment to safety.
	Commitment to Health	How the management takes care of its employees' health and well-being.
	Organisational Climate	The quality of relationships between superiors and their subordinates.
	Team Climate	Team members' common perceptions of their policies, procedures, and practices on safety issues.

Download the sample questionnaires for [Management](#), [Supervisor](#) and [Worker](#).

16. Can I customise iOwnWSH to include or remove questions?

The iOwnWSH tool and questions cannot be modified.

17. Whom can I contact for iOwnWSH-related issues?

For iOwnWSH's technical and account management issues, please refer to the [iOwnWSH User Guide](#) or send an email to contact@iworkhealth.gov.sg.

For other queries on signing up for iOwnWSH, please submit them in this [form](#).

18. I forgot my password and Login ID. How do I reset it?

To retrieve your CorpPass ID or reset password, please visit www.corppass.gov.sg.

19. How does iOwnWSH complement or work with CultureSAFE?

CultureSAFE measures the CultureSAFE Index of a company. It focuses on the structures, systems, processes of a company with ownership being one of the 6 CultureSAFE attributes.

iOwnWSH measures WSH Ownership Index, focusing on elements that constitute WSH Ownership attitudes and behaviours.

Companies currently on CultureSAFE can use iOwnWSH to improve their WSH ownership, or opt to do iOwnWSH as a standalone tool if it better suits their needs.