

WSH Microlearning Programme FAQs

SN	Questions	Answers
1	How do I know if my workers need to attend the ML Programme?	The Microlearning (ML) Programme is not compulsory, but both your workers and your company will benefit if they attend.
2	Are all workers required to attend the ML Programme in the Construction, Metalworking and Marine?	The ML Programme prepares your workers for their Safety Orientation Course (SOC) Recertification assessment. In early trials, the vast majority of those who took the ML Programme passed the assessment, while almost half of those who did not do the ML Programme beforehand, failed.
3	Are all workers required to attend the ML Programme if they have attended and pass the Construction Safety Orientation Course (CSOC) training previously?	When a worker fails the recertification assessment, he will be able to renew his work permit but will be required to attend the full 2-day Apply Workplace Safety and Health in Construction Sites course AND the ML Programme before he is allowed to re-attempt the recertification assessment.
4	Are there any exemptions for companies from attending the ML Programme?	He will have to pass the recertification assessment within three months from the expiry of his CSOC certificate to avoid having his work permit revoked.
5	Do new workers taking CSOC for the first time need to attend?	<p>No. The Microlearning (ML) Programme is designed to provide continuous WSH education and training for workers after they have started work.</p> <p>The CSOC assessment for new workers does not include the ML Programme topics.</p> <p>However, we strongly recommend construction companies to register their new workers for the ML Programme after they have worked for a few months, to update them on the latest WSH developments and knowledge. This will better equip and prepare them to work safely and pass the CSOC re-certification assessment later.</p>

6	Is the ML Programme same as the CSOC course?	The Microlearning (ML) Programme is not the same as the CSOC. It provides new WSH content not available in the CSOC such as high-risk work activities (e.g. working at height, working around vehicles and machinery).
7	Is the ML Programme an additional course that workers must attend or is it a new updated course which replaces the current CSOC course?	<p>The ML materials are designed in bite-sized modules and are available in 11 different languages. Workers can access the ML contents via their own mobile devices any time before embarking on any hazardous works or during toolbox briefings. The ML Programme also incorporates learning points from recent accidents to update and heighten workers' awareness on pitfalls at the workplaces.</p> <p>While the ML Programme is not compulsory, the CSOC recertification assessment includes questions from the ML contents. In early trials, the vast majority of those who took the ML Programme passed the assessment, while almost half of those who did not do the ML Programme beforehand, failed.</p> <p>When a worker fails the recertification assessment, he will be able to renew his work permit but will be required to attend the full 2-day Apply Workplace Safety and Health in Construction Sites course AND the ML Programme before he is allowed to re-attempt the recertification assessment.</p> <p>He will have to pass the recertification assessment within three months from the expiry of his CSOC certificate to avoid having his work permit revoked.</p>
8	Are there any courses that is accepted and allows the company to be waived from attending the ML Programme?	No. There is no alternative to the Microlearning (ML) Programme nor can the ML Programme be waived for a worker who fails the recertification assessment.
9	What are the consequences for companies that do not comply with the requirement to attend the ML Programme?	<p>Construction workers who failed the recertification assessment and do not attend the Microlearning (ML) Programme will not be allowed to take the subsequent recertification assessment at any of the training providers.</p> <p>If he does not pass the recertification assessment within three months from the expiry of his CSOC certificate, his work permit will be revoked.</p>
10	A new worker registered in the AWSHCS/2-day Apply Workplace Safety and Health in Construction Sites course and did not pass. Is it compulsory for the new worker to complete the ML Programme to be eligible to retake the AWSHCS/2-day Apply Workplace Safety and Health in Construction Sites course?	No, it is not compulsory for new workers to complete the Microlearning (ML) Programme to retake the AWSHCS/2-day Apply Workplace Safety and Health in Construction Sites course.

11	If a recert worker due for CSOC recertification assessment chooses to register for the 2-day Apply Workplace Safety and Health in Construction Sites (AWSHCS) course, is it compulsory for the recert worker to attend the ML Programme before being eligible to attend the AWSHCS/CSOC 2-day course?	<p>No, it is not compulsory for recert workers to complete the Microlearning (ML) Programme before being eligible to attend the AWSHCS/CSOC 2-day course.</p> <p>If the recert worker fails the AWSHCS/CSOC 2-day course, he will be able to renew his work permit but will be required to attend the full 2-day Apply Workplace Safety and Health in Construction Sites course AND the ML Programme before he is allowed to re-attempt the recertification assessment.</p> <p>He will have to pass the recertification assessment within 3 months from the expiry of his CSOC certificate to avoid having his work permit revoked.</p>
12	If a recert worker registered in the AWSHCS/2-day Apply Workplace Safety and Health in Construction Sites course and did not pass. Is it compulsory for the recert worker to complete the ML Programme before being eligible to retake the AWSHCS/CSOC 2-day course?	<p>Yes, if the recert worker fails the AWSHCS/CSOC 2-day course, he will be able to renew his work permit but will be required to attend the full 2-day Apply Workplace Safety and Health in Construction Sites course AND the Microlearning (ML) Programme before he is allowed to re-attempt the recertification assessment.</p> <p>He will have to pass the recertification assessment within 3 months from the expiry of his CSOC certificate to avoid having his work permit revoked.</p>
13	If a recert worker registered and failed the CSOC Recertification, is it compulsory for him to complete the ML Programme before being eligible to retake the AWSHCS/2-day Apply Workplace Safety and Health in Construction Sites course?	<p>Yes, if the recert worker fails the CSOC Recertification course, he will be required to complete the Microlearning (ML) Programme before he enrolls in the full 2-day Apply Workplace Safety and Health in Construction Sites course.</p> <p>He will have to pass the recertification assessment within three months from the expiry of his CSOC certificate to avoid having his work permit revoked.</p>
14	What is the duration of the ML Programme?	The Microlearning (ML) Programme is a five-hour programme but can be completed in multiple shorter sessions.
15	Where do I apply for the ML Programme?	Companies can register their workers for the ML Programme with NTUC Learning Hub or SCAL Academy .
16	What are the fees like?	Please check with NTUC Learning Hub or SCAL Academy for more details.
17	What are the course objectives covered in the ML Programme?	
18	Are there any subsidies to attend the ML Programme?	There is no subsidy for the Microlearning (ML) Programme at this juncture.