

Summary of WSH Guidelines for Delivery Services Industry

The WSH Guidelines for Delivery Services Industry focuses on guiding delivery platform companies and employers to inculcate the value of safety in their riders and drivers.

A summary of the guidelines is as follows:

Create Stronger Rider/Driver Motivation to be Safe	
Guideline 1	Provide riders/drivers with feedback on safety behaviour using telematics
Guideline 2	Provide riders/drivers with benefits for safety
Equip Riders/Drivers with Knowledge on How to be Safe	
Guideline 3	Facilitate defensive driving / riding training
Reduce Riders' Exposure to Unsafe Situations	
Guideline 4	No penalty for declining excessive loads
Guideline 5	No bonus or penalty based on single-trip delivery time