

## SGSecure Frequently Asked Questions (FAQs)

S/N	Question	Answer
Overview of SGSecure		
1.	What is SGSecure?	SGSecure is a national movement to sensitise, train and mobilize our community to play a part to prevent and deal with a terrorist attack. It is how the whole of Singapore can come together in response to the terror threat, and safeguard our way of life.
2.	How is SGSecure relevant to my company and workplace?	A terror attack could disrupt business operations, employees may stop reporting to work and lives may be lost. An employer can take steps to strengthen capabilities to respond to terror threats and incidents, so that the workforce remains cohesive, disruptions to business operations are minimised, and businesses return to normalcy as soon as possible.
3.	What is MOM/ WSHC doing to engage the employers and raise awareness of SGSecure?	MOM has developed an SGSecure Guide for Workplaces. This will be sent to all companies in Singapore. In addition, MOM and the Tripartite Partners will be stepping up efforts and work with various industry associations to raise the overall preparedness against terror threats.
4.	What are the government's efforts to enhance Counter-terrorism capabilities?	<p>In response to the security threats, the government has taken steps to enhance our counter-terrorism capabilities.</p> <p>The Police have enhanced their response capabilities with the launch of the Police Emergency Response Teams (ERTs) and Rapid Deployment Troops (RDTs). The ERTs patrol public places such as malls and stadiums, and are trained to respond swiftly to neutralise threats. RDTs are equipped with tactical response motorcycles which will allow them to respond to incidents swiftly, and cut through traffic gridlock.</p> <p>The security agencies have also stepped up vigilance at key locations across the island, and in our waters. Increased patrols and other visible deterrence measures have been introduced at the checkpoints and along the coastline.</p> <p>The Police have enhanced Police camera coverage. They have completed the installation of Police cameras in all 10,000 HDB blocks and Multi-Storey Carparks under "PolCam 1.0". Police have started installing cameras in public areas, town and neighbourhood centres, and hawker centres, under "PolCam 2.0".</p>

		<p>On the legislative front, the Public Order Act was amended in April 2017 to require organisers of events that attract large crowds, or are of higher-risk, to put in place necessary security measures.</p> <p>Later in 2017, MHA will also introduce a new Infrastructure Protection Act. This will require new, large-scale developments to incorporate security measures when they are being designed. The Act may also require owners of premises to adopt additional protective measures, such as bag or vehicle checks, in the event of a heightened security climate.</p> <p>However, the government's efforts alone are not enough because terrorism threatens not just our physical safety, but also our social harmony and way of life. To protect ourselves, every member of the community must do his part.</p>
5.	<p>How can members of public identify persons exhibiting traits and behaviours of radicalisation? What should they do?</p>	<p>Every person in the community can help to protect Singapore and Singaporeans from the threat of terrorism. Relatives and friends are best-placed to notice the possible signs of radicalisation. Early reporting could enable the individual who is at risk of becoming radicalised to be given proper guidance and counselling. They could be steered away from the path of radicalisation and may not need to be severely dealt with under the law.</p> <p>Below are some possible signs to look out for amongst your workplace colleagues, and the list is not exhaustive. These include:</p> <ul style="list-style-type: none"> <li>• Avid reading of radical materials.</li> <li>• Spreading and reposting terrorism-related pictures, videos and posts online.</li> <li>• Expressing support for terror groups.</li> <li>• Stating intentions to commit terrorist violence, or encouraging others to do so.</li> </ul> <p>Anyone who knows or suspects that a person is radicalised should promptly call the Internal Security Department (ISD) Counter-Terrorism Centre hotline 1800-2626-473 (1800-2626-ISD).</p>
<b>Enhanced bizSAFE programme</b>		
6.	<p>What is the rationale for incorporating SGSecure into bizSAFE?</p>	<p>The impact to businesses arising from terror incidents and those resulting from workplace safety and health incidents are very similar. The measures a company can take to prevent and respond effectively to such incidents are also very similar. Hence, to help businesses</p>

		strengthen their capabilities to respond to terror threats and incidents at their workplaces, SGSecure elements have been incorporated into bizSAFE.
7.	How will the incorporation of SGSecure affect the bizSAFE Programme?	<p>The enhanced bizSAFE framework will provide a structured approach to develop risk management capabilities to address terror threats, in addition to safety and health concerns at our workplaces. SGSecure elements will be incorporated in bizSAFE Level 1 and Level 2 courses, and bizSAFE Level 3 audit.</p> <p>At bizSAFE Levels 1 and 2, companies will be sensitised to the terror threat, and acquire capability to apply the RM tool to address terror threat scenarios. At bizSAFE Level 3, the RM implementation plan will be audited to ensure terror threats are being addressed.</p>
8.	How will the implementation of enhanced bizSAFE framework affect existing companies that have received bizSAFE Level 3 recognition? Do they need to re-attend the enhanced bizSAFE Level 1 and 2 courses with SGSecure elements?	<p>There is no need for existing bizSAFE companies to re-attend bizSAFE Level 1 and 2 courses. These companies will receive materials from MOM-approved auditors they have engaged to help them prepare for their audits to renew bizSAFE recognition.</p> <p>For companies renewing their bizSAFE certification, they will receive materials in the reminder emails sent to them.</p>
<b>SGSecure rep</b>		
9.	What is a SGSecure representative? Is it mandatory for companies to have a SGSecure representative and what are his/her roles and responsibilities?	<p>The SGSecure representative serves as the Point of Contact (POC) with the authorities. During peacetime, he/she can champion SGSecure and assist the employer to implement SGSecure initiatives as recommended in the SGSecure Guide for Workplaces. During times of crisis, he/she could be in contact with the authorities and mobilise the workforce to respond to terror attacks.</p> <p>The rep will have no legal liabilities. Appointing a rep is voluntary, but strongly encouraged. Having a company SGSecure rep can help improve a company's ability to respond during crisis. An organisation may have more than one (1) SGSecure rep.</p>
10.	Who would be a suitable SGSecure representative?	The company could appoint any personnel based on its own policy and organisational structure. He/she may or may not be RM Champion. There are no specific training requirements but he/she should be capable of achieving the task of making workplaces safe, healthy and secure, and ideally an advocate for workplace security. It is also important for the company to not just expect the SGSecure rep to be the sole person responsible for preparedness issues, but rather the SG Secure rep should

		be supported with the relevant systems and processes to help him in the preparedness efforts.
<b>Mitigating Measures</b>		
11.	Will there be guidelines or Code of Practice for SGSecure?	An SGSecure Guide for Workplaces will be distributed to all companies in phases from 26 Sep 2017 onwards. It will also be available online at <a href="http://www.mom.gov.sg/sgsecure">www.mom.gov.sg/sgsecure</a>
12..	How would the company know if the security measures adopted are adequate?	The organisation could take into account existing threats to its operations and its own vulnerabilities, as well as its available resources in determining the appropriate level of security measures. They should also seek further advice from security consultants to on the adequacy of their security measures.
13..	Will the Implementation of SGSecure be included in the Risk Management Code of Practice or other auditing standards like ConSASS (Construction Safety Audit Scoring System)?	For now, SGSecure will only be incorporated into the bizSafe Level 3 RM Audit.