

Claim(s) Withdrawal (Claimant)

A Quick Guide to withdraw the dispute as
a claimant on EmPOWER

Content
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**How do I withdraw my
claim(s)?**

Claimant, p.2



1



Legend

This lightbulb indicates
important information to
note when using
EmPOWER!

How do I withdraw my claim(s)?

For Claimant



#1

Access TADM eServices Website

Access TADM eServices (www.tal.sg/tadm/eservices) and select your persona:

- For employees, select Employee and click on [Dashboard](#). You will be directed to log in with **Singpass** to access the system dashboard.
- For employers, select Employer / Company Representative and click on [Dashboard](#). You will be directed to log in to **Corppass** (using your Singpass) to access the system dashboard.



Important Note

Withdrawal of claim(s) is irreversible.

#2

Access the Case from your Dashboard

Under **"My Cases"** where you can click **"View All"** to assess the full list of cases and select the one you would like to withdraw. Click to access the claim(s).

#3

Withdraw the Claim(s)

To withdraw the entire case, you can do so under **"Additional Actions"**.

Additional Actions

Withdrawal of Claims

#4

Update Claim Withdrawal Details

You will need to indicate the reason for case withdrawal. Select your reason accordingly:

Reason for Case Withdrawal

Select...

I have received payment

I have decided not to pursue further

- If you select **"I have received payment"**, you will need to provide the amount received.

#5

Acknowledge the Declaration

Read through the **Declaration** and click on to acknowledge it.

Click to complete the process and you will be directed to the acknowledgement page. No further action is required.